



Executive Office of Elder Affairs



Beginning July 1st, 2017 the Executive Office of Elder Affairs will centralize the Elder Protective Services abuse reporting system (elder abuse hotline) to a single phone number.

The 24/7 single phone number will simplify the process for elder abuse reporting.

All calls (day or night, 7 days a week) will go directly to the Massachusetts-based call center at 1-800-922-2275, regardless of the location of the reporter or the elder.

While the initial report intake will be centralized, all reports will continue to be referred to and handled by local Protective Services Agencies for screening, investigation, and service planning.

To report suspected elder abuse, please call the statewide 24-hour hotline at 1-800-922-2275.

The Following individuals are mandated by law to report elder abuse:

Physicians	Social workers	Director of a home health aide agency
Physician assistants	Occupational therapists	Director of a homemaker agency
Nurses	Physical therapists	Director of an assisted living residence
Medical interns	Psychologists	Case managers
Coroners	Family counselors	Health aides
Dentists	Police	Homemakers
Podiatrists	Probation officers	Director of a Council on Aging
Osteopaths	EMTs	Council on Aging outreach workers
	Firefighters	